



LOOKING AT:

Listening



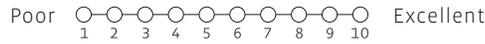
What conversation did you observe to identify how people listen?

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What was the topic of the conversation?

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On a scale of 1-10, how well did people listen to each other?



What strategies or habits did you see people use that showed that they appeared to be listening?

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How did people react when they were heard?

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What strategies or habits did you see people use that showed that they appeared to be listening?

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How did people react when they were not heard?

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What did you learn about how you should listen to other people?

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