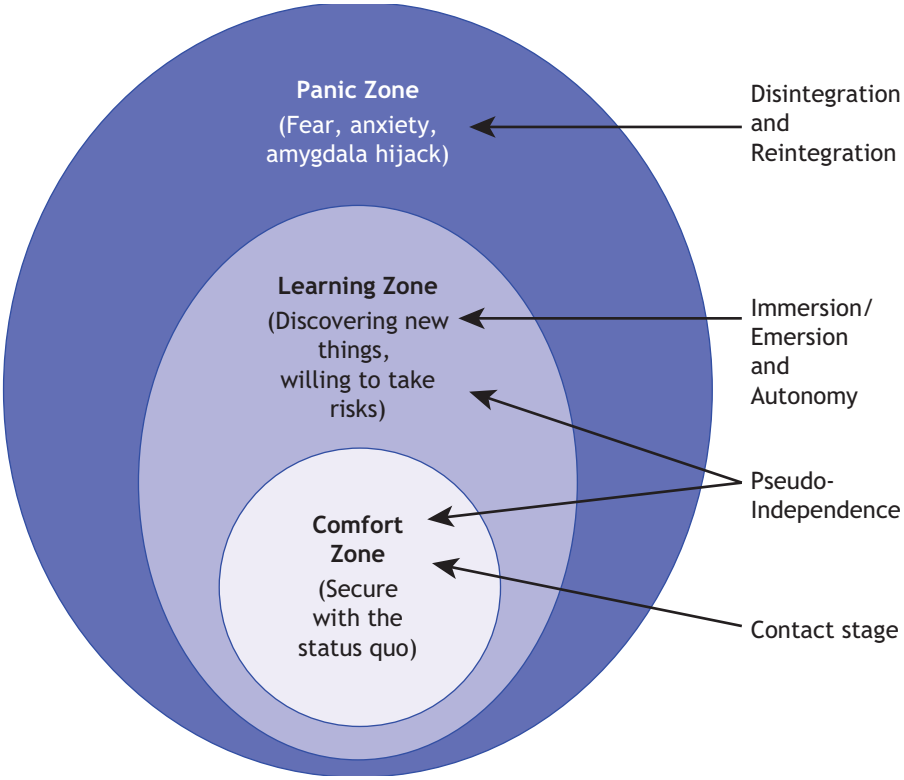FIGURE 4.4 Senninger's Learning Model