

Figure 5.2 Inquiry Question Checklist

- The question generates new thinking rather than quick conclusions.
Look at the situation systemically.
Do not load the question with assumptions about the situation.
- The question focuses on what is desired.
Stay away from deficit thinking.
Focus on developing the capacity of the team to work productively with conflict.
- The question helps generate stories.
Seek to understand how others think about something.
Encourage context.
- The question is difficult to answer.
Create tension.
Benefit from multiple perspectives.