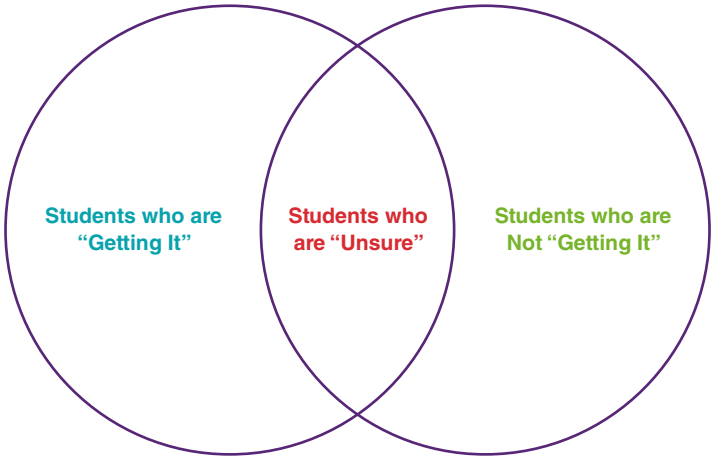Figure 4.11 The Venn Diagram as an Ongoing Diagnostic Tool