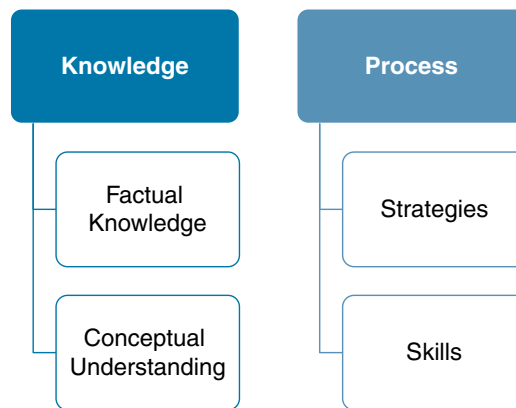


Figure 3.1 Erickson's Knowledge vs. Process



Adapted from Erickson, H. L. (2008).