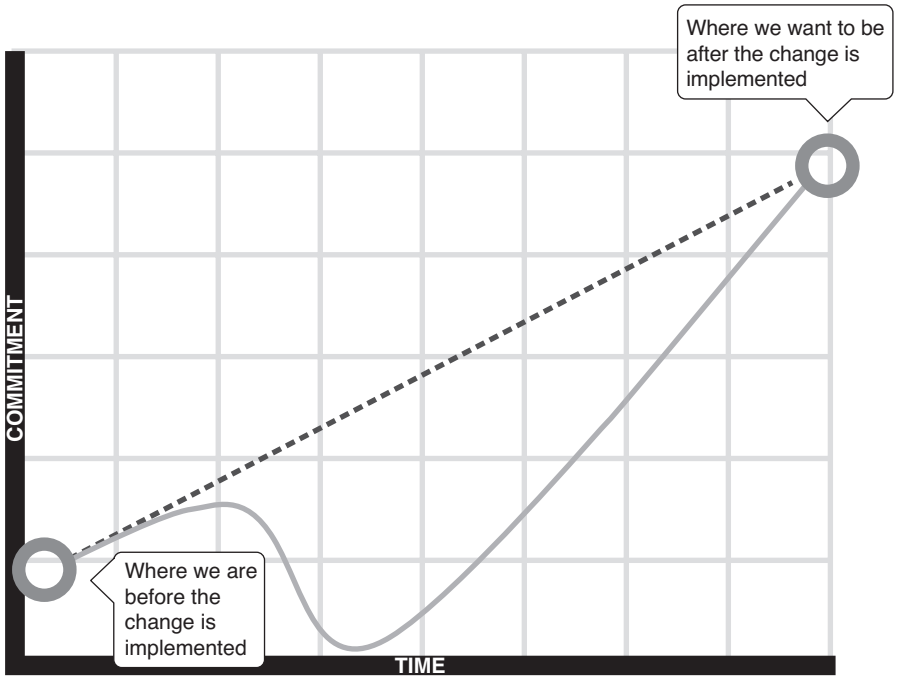
Figure 1.2


Where we want to be after the change is implemented
COMMITMENT
Where we are before the change is implemented
TIME