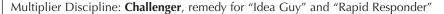
### **Multiplier Experiments**

## **Extreme Questions**

# Lead a meeting or conversation by only asking questions.

This means everything you say ends in a question mark! Or better put: Can you make sure that everything you say ends with a question mark?





#### **Multiplier Mindset:**

They want to learn from the people around them and understand.

#### **Multiplier Practices:**

- Find out what the other person knows. Have a point of view or opinion, but bring it into the conversation by virtue of the types of questions you ask.
- 2. Go all the way and only ask questions! Think of it in terms of hours, not minutes.
  - Leading questions: Lead someone toward a specific outcome
  - Guiding questions: Help another see what you can
  - Discovery questions: Create an idea or solution together
  - Challenge questions: Surface and question prevailing assumptions

Caveat: If you are worried that someone might "freak out" or feel interrogated, tell them at the outset that you are taking a different role in the meeting and will be asking questions to better understand their point of view.



#### The Promise:

Something will shift for you. You will likely find out that people know more and are more capable than you've previously seen.

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Use this worksheet to plan and reflect on your Multiplier Experiments.

#### 1. Experiment Purpose

What problem are you trying to address?	What do you hope to accomplish?

#### 2. Document Your Plan

When and where will you try this?	What might limit success?	What will you do to overcome these hurdles?

#### 3. Establish Measures

How will you know if you've been successful?	How will you get feedback?

#### 4. Evaluate Results

What happened?	What impact did you have on others?	What was accomplished?

#### 5. Study Your Learning

What surprised you?	What could you do differently to improve your results?	How would you describe the return on your investment for this experiment?

#### 6. Make Lasting Change

How will you make this part of your ongoing management practice?	When and where will you use this approach again?

 $We'd\ love\ to\ hear\ about\ your\ successes\ with\ this\ Multiplier\ Experiment.\ Visit\ Multiplier\ Effect\ Book.com\ to\ share\ your\ story.$